

SmartOnline 200-240V 20kVA 18kW Double-Conversion UPS, N+1, 12U, Network Card Slot, USB, DB9, Bypass Switch, C19

MODEL NUMBER: **SU20KRTG**



Description

Tripp Lite SU20KRTG 20,000VA / 20kVA / 18,000 watt online, double-conversion UPS system offers complete power protection for critical server, network and telecommunications equipment in a 12U rack/tower configuration. This system delivers complete N+1 redundancy when used at loads up to 10kVA, and non-redundant operation at loads between 10 and 20kVA. Fault-tolerant auto-bypass prevents unexpected service interruptions during UPS overload or internal fault conditions. Included parallel PDU with manual bypass switching enables hot-swappable replacement of all major UPS system components in both N+1 and combined operating modes. Enhanced availability, fault tolerance and simple hot-swap replacement options make this UPS ideal for advanced networking applications in data centers, computer rooms, network closets and rugged industrial locations.

Features

- Tripp Lite SU20KRTG 20kVA, 20,000VA / 18,000 watt on-line, double-conversion UPS system in 12U total rack/tower configuration
- Unique configuration offers 20kVA non-redundant operation and automatic N+1 redundancy at load levels of 10kVA and under
- Included Parallel PDU with manual bypass switch enables hot-swap replacement power modules at any supported load level
- Hardwire input; 8 C19 outlets
- Maintains full-time sine wave output within 2% of selectable 200/208/220/230/240V nominal
- Supports 50/60Hz operation for worldwide frequency compatibility
- Compatible with Tripp Lite UPS management card options TLNETCARD, WEBCARDLX, SNMPWEBCARD, MODBUSCARD and RELAYIOCARD (NOTE: Applications utilizing any supported

Highlights

- 20kVA / 20,000VA / 18,000W on-line double-conversion UPS; 0.9 power factor
- 200/208/220/230/240V 50/60Hz output
- Hot-swap power and battery modules, N+1 fault tolerance at loads up to 10kVA
- USB, RS232 & EPO ports; slot for network management card options
- Front panel LEDs with detailed LCD monitoring and control screen
- Expandable runtime with optional external battery packs
- Hardwire input (3 wire); C19 outlets

Package Includes

- Two SU10000RT3UPM UPS power modules
- Two BP240V10RT3U battery packs
- SUPDMB20KIEC PDU with Bypass switch
- 4-post rackmount installation rails
- USB, DB9 & EPO cabling



network management card option, require the installation of two of the same model network card – install one card per included UPS power module)

- Expandable runtime with optional external battery packs
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software (see manual)
- Battery independent restart ensures automatic UPS power-up after lengthy power outages, even with expired batteries
- Intelligent battery management system with temperature-compensated charging extends battery life
- HID-compliant USB interface
- USB & Serial ports enable data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from www.tripplite.com/poweralert
- Optional 2POSTRMKITHD supports installation in 2 post 19 inch racks (4 required)
- Optional 2-9USTAND supports upright tower placement (2 required)
- Supports Emergency Power Off (EPO) via built-in interface
- Front panel LEDs and LCD readout with scroll controls
- LED / LCD display panel rotates for viewing in rackmount or tower configurations
- External battery packs are field replaceable and hot swappable
- Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz (no de-rating)

Specifications

OVERVIEW	
UPC Code	037332158284
UPS Type	On-Line
INPUT	
Rated input current (Maximum Load)	112.2A (200V), 108A (208V), 102A (220V), 97.6A (230V), 93.6A (240V)
Nominal Input Voltage(s) Supported	200V AC; 208V AC; 220V AC; 230V AC; 240V AC
UPS Input Connection Type	Hardwire
UPS Input Connection Description	Hardwire input supports North American 208/240V input (L1, L2, G) and International 230/220/240V input (L, N, PE)
Recommended Electrical Service	120A @ 200V-240V (L, N, PE), or 125A @ 200V, 208V, or 240V (L1, L2, G)
Input Phase	Single-Phase
OUTPUT	
Output Volt Amp Capacity (VA)	20000
Output kVA Capacity (kVA)	20
Output Watt Capacity (Watts)	18000

3 / 6



Tripp Lite
1111 W. 35th Street
Chicago, IL 60609 USA
Telephone: 773.869.1234
www.tripplite.com

Undervoltage Correction	Corrects undervoltages as low as 100V
USER INTERFACE, ALERTS & CONTROLS	
Front Panel LCD Display	Selectable LCD display with scroll and selection buttons enables UPS control and detailed monitoring options; LED/LCD panel rotates for viewing in rack/tower formats; LCD Display supports ENGLISH, FRENCH, GERMAN, ITALIAN, SPANISH and PORTUGUESE (see manual)
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; bundled PDU includes bypass switch to enable hot-swap UPS power module replacement
Alarm Cancel Operation	Alarm cancel switch
Audible Alarm	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
LED Indicators	6 LEDs indicate line power, online mode, bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options
SURGE / NOISE SUPPRESSION	
UPS AC Suppression Joule Rating	2565
UPS AC Suppression Response Time	Instantaneous
EMI / RFI AC Noise Suppression	Yes
PHYSICAL	
Cooling Method	Fans
Included Battery Pack Dimensions (hwd / in.)	5.25 x 17.5 x 25
Included Battery Pack Weight (kg)	71.99
Included Battery Pack Weight (lbs.)	158.7
Included Mounting Accessory Description	4 sets of adjustable 4 post rack rails included (one for each included 3U module)
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount (2POSTRMKITHD); Tower (2-9USTAND);
Maximum Device Depth (cm)	82.55
Maximum Device Depth (in.)	32.5
Maximum Device Depth (mm)	826
Minimum Required Rack Depth (cm)	95.25
Minimum Required Rack Depth (inches)	37.5
Optional Mounting Accessory Notes	Qty 4 2POSTRMKITHD required; Qty 2 2-9USTAND required
Primary Form Factor	Rackmount



Tripp Lite
1111 W. 35th Street
Chicago, IL 60609 USA
Telephone: 773.869.1234
www.tripplite.com

Primary UPS Depth (mm)	656
Primary UPS Height (mm)	131
Primary UPS Width (mm)	445
Rack Height	12U
Shipping Dimensions (hwd / cm)	91.44 x 102.24 x 129.54
Shipping Dimensions (hwd / in.)	36.00 x 40.25 x 51.00
Shipping Weight (kg)	272.61
Shipping Weight (lbs.)	601.00
Unit Dimension Details	Includes 2 SU10000RT3UPM UPS/Power modules, 2 BP240V10RT3U Battery packs and SUPDMB20KIEC parallel bypass PDU; Listed weights and dimensions for UPS/Power module and Included battery pack each refer to a single unit; MAXIMUM DEVICE DEPTH specification refers to the whole UPS installed depth with parallel bypass PDU installed
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	13.06 x 44.45 x 65.58
UPS Power Module Dimensions (hwd, in.)	5.14 x 17.5 x 25.82
UPS Power Module Weight (kg)	20.00
UPS Power Module Weight (lbs.)	44.1
ENVIRONMENTAL	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	6830
Battery Mode BTU / Hr. (Full Load)	9185
AC Mode Efficiency Rating (100% Load)	90%
Operating Elevation (ft.)	0-3000m (0 to 10,000 ft.)
Audible Noise	60 dBA at front side 1 meter
Operating Elevation (m)	0-3000 m
COMMUNICATIONS	
Network Management Cards	SNMPWEBCARD and TLNETCARD and WEBCARDLX and MODBUSCARD and RELAYIOCARD
Network Monitoring Port Description	Applications utilizing any supported network management card option, require the installation of two of the same model network card – install one card per included UPS power module; RELAYIOMINI installation requires removal of panel containing USB ports on each included UPS power module



Tripp Lite
1111 W. 35th Street
Chicago, IL 60609 USA
Telephone: 773.869.1234
www.tripplite.com

PowerAlert Software	For local monitoring via the UPS's built-in communication ports , download PowerAlert Local software at http://www.tripplite.com/poweralert
Communications Cable	USB, DB9 serial and EPO cables included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
Communications Interface	DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)
LINE / BATTERY TRANSFER	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Low Voltage Transfer to Battery Power (Setpoint)	100V
High Voltage Transfer to Battery Power (Setpoint)	300V
SPECIAL FEATURES	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Automatic inverter bypass; Hot swappable UPS power module; Hot swappable batteries; Manual bypass switch; Auto Probe Monitoring (requires WEBCARDLX); Zero transfer time; On-Line/Double-Conversion
Green Energy-Saving Features	Support for daily startup and shutoff
STANDARDS & COMPLIANCE	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); CE; Meets FCC Part 15 Category A (EMI); ROHS (Restriction of Hazardous Substances)
UPS Certification Details	IEC 61000-4-5 1995 B Surge Immunity
WARRANTY	
Product Warranty Period (Worldwide)	2-year limited warranty

© 2020 Tripp Lite. All rights reserved. All product and company names are trademarks or registered trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them. Tripp Lite has a policy of continuous improvement. Specifications are subject to change without notice. Tripp Lite uses primary and third-party agencies to test its products for compliance with standards. See a list of Tripp Lite's testing agencies: <https://www.tripplite.com/products/product-certification-agencies>