# Product data sheet Characteristics

## BG500 APC Back-UPS Pro 500 Lithium Ion UPS





#### Commercial status

Discontinued on: 31 December 2019

BG500 has not been replaced. Please contact your customer care center for more information.

## (!) Restricted Sales for Services

|  |  | ie |  |
|--|--|----|--|
|  |  |    |  |
|  |  |    |  |

| Lead time | Special Order - Call for Quoted Lead Times |
|-----------|--|
|           |  |

#### General

| Provided equipment                  | Cat 5 Ethernet cable   |          |
|-------------------------------------|------------------------|----------|
| • •                                 | CD with software       |          |
|                                     | Installation guide     |          |
|                                     | Telephone cable        |          |
|                                     | User manual            | <u> </u> |
|                                     | USB cable              | <u> </u> |
|                                     | Wall-mounting template |          |
|                                     | Warranty card          |          |
| Number of tare power                | 5 W                    |          |
| Number of power module free slots   | 0                      |          |
| Number of power module filled slots | 0                      |          |
| Redundant                           | No                     |          |
| Size UPS version                    | Workstation            |          |
| UPS size                            | WS                     |          |
|                                     |                        |          |

#### Physical

| . Try Croan         |                        |   |
|---------------------|------------------------|---|
| Cable length        | 1.83 m                 |   |
| Colour              | Black                  |   |
| Depth               | 19.1 cm                |   |
| Height              | 5.4 cm                 |   |
| Mounting position   | Vertical<br>Horizontal |   |
| Mounting support    | Desktop<br>Wall        |   |
| Mounting preference | No preference          |   |
| Net weight          | 2.2 kg                 |   |
| Mounting mode       | Not rack-mountable     | į |
|                     |                        |   |

| Two post mountable | 0     |  |
|--------------------|-------|--|
| USB compatible     | Yes   |  |
| Width              | 29 cm |  |

## Input

| Network frequency          | 50/60 Hz +/- 3 Hz auto-sensing |
|----------------------------|--------------------------------|
| Plug standard              | NEMA 5-15P                     |
| Switching current capacity | 7 A                            |
| Number of cables           | 1                              |
| Input voltage              | 120 V                          |
|                            |                                |

## Output

| Output                           |   |
|----------------------------------|---|
| Rated power in W                 | 300 W   |
| Maximum configurable power in W  | 300 W   |
| Output frequency                 | 50/60 Hz +/- 3 Hz sync to mains   |
| UPS type                         | Standby   |
| Wave type                        | Quasi-sine wave   |
| Nb of power socket outlets       | 4 NEMA 5-15R  |
| Curve equation                   | Efficiency  |
| Curve fixed loss                 | 0.0109  |
| Curve load maximum               | 100 %   |
| Curve load minimum               | 2 %   |
| Curve proportional loss          | 0.0052  |
| Curve square loss                | 0.0016  |
| Curve X-axis maximum             | 100 %   |
| Curve test cond ID               | Curve fit of data measured in accordance with the US DOE Test Procedure for Uninterruptible Power Supplies. All measurements taken in normal mode(s), at typical environmental conditions, with 120V/60Hz electrical input and balanced resistive load (PF = 1.0) output. |
| Curve X-axis minimum             | 0 %   |
| Curve X-axis title               | Load  |
| Curve X-axis units               | Percentage  |
| Curve Y-axis maximum             | 100 %   |
| Curve Y-axis minimum             | 50 %  |
| Curve Y-axis title               | Efficiency  |
| Curve Y-axis units               | Percentage  |
| Graph display                    | 1   |
| Graph start point                | 10  |
| Output voltage                   | 120 V   |
| Maximum configurable power in VA | 500 VA  |
| Rated power in VA                | 500 VA  |
|                                  |   |

#### Conformance

| Product certifications      | California Energy Commission (CEC)<br>CTUVus  |
|-----------------------------|---|
| Standards                   | FCC part 15 class B<br>FCC part 68<br>UL 1778 |
| Equipment protection policy | Lifetime: \$150000                            |

## Environmental

| Ambient air temperature for operation | 1040 °C |
|---------------------------------------|---------|
| Relative humidity                     | 1090 %  |

| Operating altitude                  | 010000 ft      |
|-------------------------------------|----------------|
| Ambient air temperature for storage | -1545 °C       |
| Storage altitude                    | 0.0015240.00 m |
| Acoustic level                      | 45 dBA         |
| Show note OP temperature            | No             |

#### Batteries & Runtime

| Battery type                           | Li-lon (Lithium-lon)           |
|--|--------------------------------|
| Number of battery filled slots         | 0                              |
| Number of battery free slots           | 0                              |
| Battery recharge time                  | 16 h                           |
| Number of battery replacement quantity | 1                              |
| Liquid value                           | 0                              |
| Battery curve                          | L1                             |
| Battery charger power                  | 2 W rated                      |
| Battery power in VAH                   | 28 VAh capacity 28 VAh runtime |
| Battery life                           | 58 year(s)                     |
| Extended runtime                       | 0                              |

## Communications & Management

| Control panel | Network link status LED |
|---------------|-------------------------|
|---------------|-------------------------|

## Surge Protection and Filtering

| Surge energy rate    | 613 J                     |
|----------------------|---------------------------|
| Data line protection | RJ11 modem/fax protection |

## Packing Units

| Package 1 Weight             | 2.9 kg         |
|------------------------------|----------------|
| Package 1 Height             | 9.7 cm         |
| Package 1 width              | 37 cm          |
| Package 1 Length             | 28.4 cm        |
| SCC14                        | 10731304299582 |
| Number of Units in Package 2 | 2              |
| Package 2 Weight             | 6.29 kg        |
| Package 2 Height             | 381.00 mm      |
| Package 2 width              | 203.20 mm      |
| Package 2 Length             | 304.80 mm      |
| Number of Units in Package 3 | 72             |
| Package 3 Weight             | 275 kg         |
| Package 3 Height             | 110 cm         |
| Package 3 width              | 100 cm         |
| Package 3 Length             | 120 cm         |
| Pallet unit layers           | 24             |
| Pallet layers                | 3              |
|                              |                |

## Offer Sustainability

| Sustainable offer status | Green Premium product        |
|--------------------------|------------------------------|
| Energy Star              | ENERGY STAR UPS V1.0 (USA) ☐ |
| REACh Regulation         | REACh Declaration            |
| REACh free of SVHC       | Yes                          |

| EU RoHS Directive           | Compliant EU RoHS Declaration |  |
|-----------------------------|-------------------------------|--|
| Mercury free                | Yes                           |  |
| RoHS exemption information  | Yes                           |  |
| Optimized Energy Efficiency | Energy efficient product      |  |
| Contractual warranty        |                               |  |
| Warranty                    | 3 years repair or replace     |  |